

Continuously monitor your applications, services, networks and events.



Monitor

About Monitor

Monitor delivers an application, server and network monitoring solution that lets you work pro-actively to prevent problems, optimize service levels, and validate service level compliance.

Monitor has been developed to assist in maximising the efficiency of IT people, processes and resources thus allowing greater focus on business improvement rather than maintaining and administering current infrastructure and reacting to momentary issues.

Itilon's Monitor provides an effective tool to deliver best practice IT services based on ITIL, including but not limited to:

- Service Level Management
- Availability Management
- Capacity Management
- Configuration Management



Features Include:

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| Discovery | <ul style="list-style-type: none">○ Discover your entire network○ Identify devices using Ping, SNMP and WMI○ Discover multiple network segments |
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| Proactive Monitoring | <ul style="list-style-type: none">○ Ping○ TCP Port<ul style="list-style-type: none">○ SMTP, POP3, DNS, HTTP, FTP, etc○ user selected ports○ Database performance and scripts including Oracle, MS SQL, MySQL & Postgre○ Windows services and performance counters using WMI<ul style="list-style-type: none">○ Monitor Windows Services including Exchange, SQL, IIS, and DNS services○ Monitor performance counters including CPU utilization, memory usage, disk space and hundreds more○ SNMP v1, v2c and v3 variables<ul style="list-style-type: none">○ Monitor managed routers and switches○ Watch for resource overloads and bandwidth utilization○ Monitor any SNMP v1, v2c or v3 enabled device○ View SNMP variables using built-in MIB compiler
(Standard MIBs are included to get you started) |
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- Monitoring Configuration
- Template settings allow quicker device and query configuration
 - Monitoring templates are specially designed to monitor many services and applications including DNS, DHCP, Exchange, etc
 - Frequencies can be configured for each query on each device
 - Results are graphed hourly, daily, weekly and yearly
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Log Monitoring

- Receive SNMP traps
- Receive Syslog
- Receive Windows Eventlogs
- Set custom thresholds for monitoring logs
- Keep log records

Alerting

- Send visual and audio notification
- Send an e-mail
- Send an SMS message
- Send alpha/numeric page
- Run an external program
- Create alert dependencies that prevent device queries from entering an error state if an upstream dependency is not responding

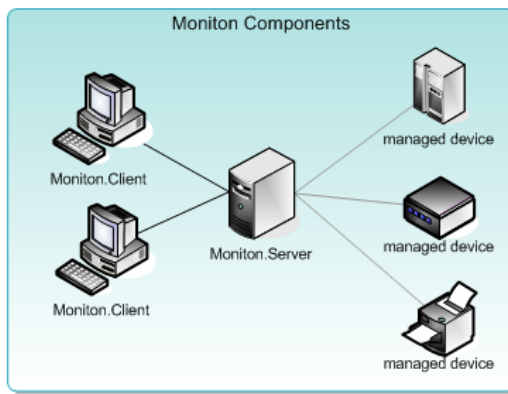
Administration

- Manage users
- Manage user roles to control access

Prerequisites:

Server: Windows 2003/2008/XP/Vista with .NET v3 and optionally SQL Server 2005/2008/Express.

Client: Windows 2003/2008/XP/Vista with .NET v3.



License:

	Monitor / Log	Purchase Price	Maintenance Price**
Free trial license	4 devices	nil	not applicable
50 unit license	50 devices	US\$ 590	US\$ 145
100 unit license	100 devices	US\$ 990	US\$ 245
250 unit license	250 devices	US\$ 1,990	US\$ 595
Unlimited license	Unlimited devices*	US\$ 3,990	US\$ 995

* While the application license is unlimited, configuration, hardware, network and OS will constrain the maximum number of devices possible

** The Maintenance Price provides 12 months priority e-mail support and latest software updates including new versions